

POSITIONS AVAILABLE

- **Work with a purpose!**
- **Friendly team**
- **In-bound calls only**

Koorong is Australia's leading Christian resource centre. With 18 stores Australia-wide and a thriving web store, we provide the biggest range at the best prices. We strive for excellence in customer service with a servant heart.

What our customers say:

"I bought a book for a friend and it really turned their life around."

What our staff say:

"I like working for Koorong because I know that my work is benefitting the body of Christ. I also love the committed and fun people I get to work with everyday."

Our Mission:

... to effectively supply and promote an extensive range of Christian products that will be of benefit to the body of Christ.

Call Centre

West Ryde

Koorong has a position available to join our friendly West Ryde team. We are looking for an organised and enthusiastic person, with a passion for customer service and excellent communication skills.

The successful applicant will have good attention to detail, be task-focused and reliable. General keyboard skills and computer familiarity are essential. Call centre experience preferred.

Main duties include customer service for in-bound calls, product advice and data entry.

Hours required: 22.5 hours per week rostered between the hours of 1.30pm and 6pm.

Please apply in writing, providing a resume and covering letter, to:

National Call Centre Manager
28 West Parade
West Ryde NSW 2114
Email: paulay@koorong.com.au
Fax: (02) 9857 4499

Closing Date: 3rd September 2010

**KOORONG.com**